

Return Materials Authorization Form

RMA Department

Email: rma@mbsiwav.com

Summary:

Unopened < 30 Days: No Restocking Fee

Unopened 30-90 Days: 25% Restocking Fee

Used/Opened < 30 Days: Subject to review (Nonreturnable or restocking fee of up to 45%)

Used/Opened > 30 Days: Not Returnable

To review MBSI WAV's Return of Goods Policy, please visit our [Terms and Conditions](#) page.

RMA Procedure

If your product has an active hardware warranty, it's eligible for an RMA under the terms and conditions outlined by the product manufacturer. In order to obtain an RMA, you must submit an RMA request and return this completed form to MBSI WAV for processing. Once an RMA request has been submitted and approved, please return the defective product(s) prepaid to MBSI WAV.

Note: Please use original packing materials whenever possible for product returns. Any damage in shipping as a result of poor packaging will void your active hardware warranty. Packages that are not marked with the issued RMA Number will be refused.

Returns

MBSI WAV

Keystone Plaza

Attn: [RMA Number]

#8, 1771 – 30 Street SW

Medicine Hat, Alberta, Canada

T1B 3N5